National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

Scope of Accreditation

Bhandari Hospital & Research Centre

21-23, Scheme No 54, Opp Meghdoot Garden Vijay Nagar, Indore Madhya Pradesh – 452010

Certificate No. H-2018-0552

Valid from : August 19, 2018 Valid thru : August 18, 2021

Clinical Services

- Anaesthesiology including Pain Management
- Bariatric Surgery
- Cardiology
- Cardiothoracic Surgery
- Critical & Intensive Care
- Dental Science
- Dermatology and Venereology
- Emergency Medicine
- Endocrinology
 Diabetology
- Fetal medicine & Infertility (IVF) (OPD only)
- · General Medicine
- General Surgery including (Surgical Gastroenterology, Laparoscopic and Bariatric Surgery
- Neonatology
- Nephrology
- Neurology

- Neurosurgery
- Obstetrics and Gynaecology
- Oncology (Medical)
- Ophthalmology
- Orthopaedic Surgery including Joint Replacement & Arthroscopic Surgery
- Otorhinolaryngology
- Paediatric Surgery
- Paediatrics
- Plastic and Reconstructive Surgery
- Surgical Gastroenterology
- Urology

Laboratory Services

- Clinical Bio-chemistry
- Clinical Microbiology and Serology
- Clinical Pathology
- Haematology
- Histopathology

Diagnostic Services

- CT Scanning
- MRI
- Ultrasound
- X-Ray

Clinical Support departments/ services

- Ambulance
- Blood Bank/ Blood Transfusions services
- Dietetics
- Rehabilitation (Physiotherapy)

Non Clinical and Administrative departments

Pharmacy

ISQUA'
Accreditation
ORGANISATION



NABH and the NABH Accreditation Standards for Hospitals are ISQua Accredited Dr. Harish Nadkarni Chief Executive Officer

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Certificate of Accreditation

Bhandari Hospital & Research Centre 21-23, Scheme No. 54, Opp. Meghdoot Garden, Vijay Nagar Indore - 452010, Madhya Pradesh

has been assessed and found to comply with NABH Accreditation Standards for Hospitals. This certificate is valid for the Scope as specified in the annexure subject to continued compliance with the accreditation requirements.

Valid from : August 19, 2018 Valid thru : August 18, 2021



Certificate No. H-2018-0552

Dr. Harish Nadkarni Chief Executive Officer

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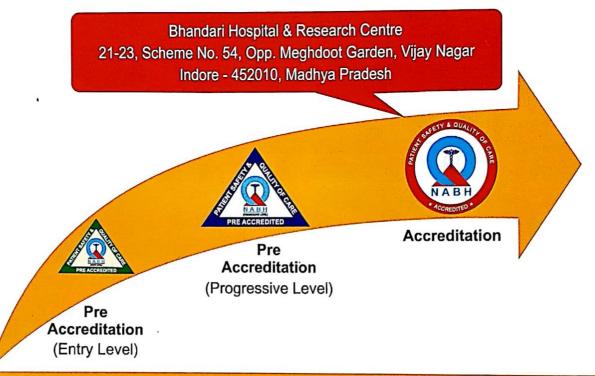


NABH and the NABH Accreditation Standards for Hospitals are ISQua Accredited

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For Patient Safety & Quality of Care



The award of NABH Accreditation means that the organisation ensures:

- 1. Commitment to create a culture of quality, patient safety, efficiency and accountability towards patient care.
- 2. Establishment of protocols and policies as per National/International Standards for patient care, medication management, consent process, patient safety, clinical outcomes, medical records, infection control and staffing.
- 3. Patients are treated with respect, dignity and courtesy at all times.
- 4. Patients are involved in care planning and decision making.
- 5. Patients are treated by qualified and trained staff.
- 6. Feedback from patients is sought and complaints (if any) are addressed.
- 7. Transparency in billing and availability of tariff list.
- 8. Continuous monitoring of its services for improvement.
- 9. Commitment to prevent adverse events that may occur.